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# Flow and outcomes

- **Intro and overview of the Care Team**
- **Tools and our practice**
- **Trends on campus**
- **What's on the horizon?**
- **Questions**

# The CARE Team

- **Purpose:**

- To identify “students of concern” (directly or by receiving reports from students/staff/faculty)
- To assist students who are identified as “students of concern” or “at risk.”

- **Guiding Principles**

- Student privacy/rights
- Student success
- Health and safety of individual and community

# The CARE Team

## ▪ Who's on the team?

- Vice Provost & Dean of Students Office
- College of Arts & Sciences (representing all academic units)
- Counseling & Psychiatry Services (CAPS)
- Student Health Services
- Student Accessibility Services
- Residential Life
- UVM Police Services
- Center for Student Conduct

# The CARE Team

- Consult with one another about appropriate strategies for assisting students of concern and supporting the UVM community.
- Agree upon a plan of action so that various university personnel are taking a consistent approach to assisting a student.
- Identify a “point” person(s) who will coordinate the assistance that a particular student of concern receives.
- Determine who needs to have information about particular students of concern so that the optimal balance between offering assistance and maintaining privacy of a student is achieved.
- Make strategic recommendations based on campus-wide and national mental health and behavioral trends and best institutional practices.

# The CARE Form



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**CARETEAM**

The Dean of Students Office's number one priority is to support a healthy and safe community. Occasionally, members of our community find themselves or others in need of additional help and support. If you are concerned about a UVM community member or are concerned about a specific event, contact the Dean of Students Office (802-656-3380). Or, if you would like to remain anonymous, you can report your concerns using the Concerning And /or Risky Event (CARE) form:

[SUBMIT A CARE FORM](#)



[SUBMIT A CARE FORM](#)

[REPORT A BIAS INCIDENT](#)

[STUDENTS OF CONCERN RESOURCES](#)

# The CARE Form

**Communicate**  
(Update  
and/or seek  
Direction)

**Review and  
Assess**

**Communicate**  
(Update  
and/or Direct)

**Intervention**

# Helpful Tools/Practices

- **Care Form**
- **Maxient (Database)**
  - **Notification and Routing of info**
  - **Notes, documents, info sharing**
  - **Case assignment, pings, pokes, and data**
- **Care Road Show**
  - **Info File Folders**
- **Developing a community of Care**

# A Community of Care



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<http://go.uvm.edu/care>



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**BIASREPORT**

<http://go.uvm.edu/biasresponse>



<http://go.uvm.edu/stepup>



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**CARETEAM**



**CAMPUS**

UVM  
**CampusConnect**

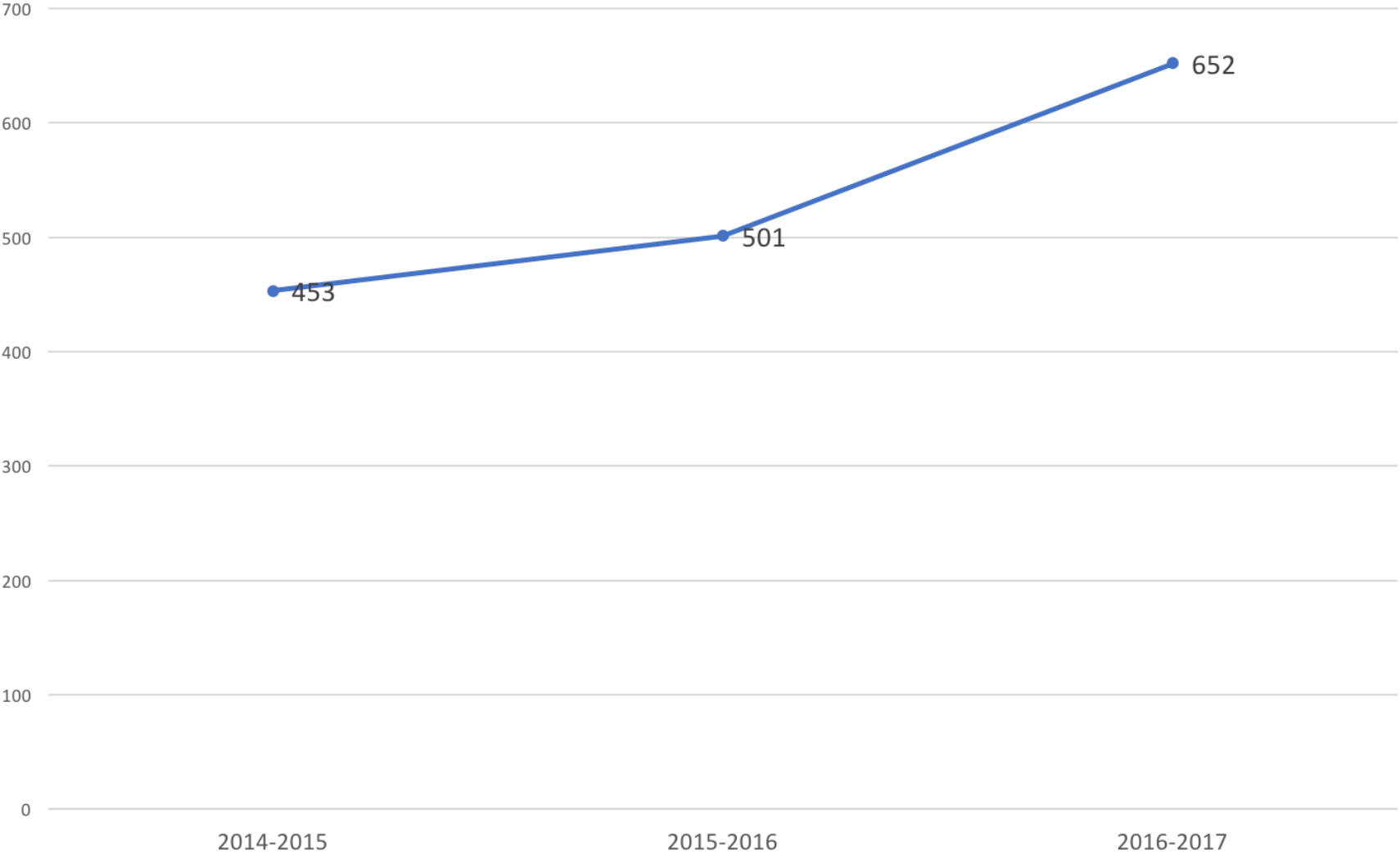
# What we're seeing



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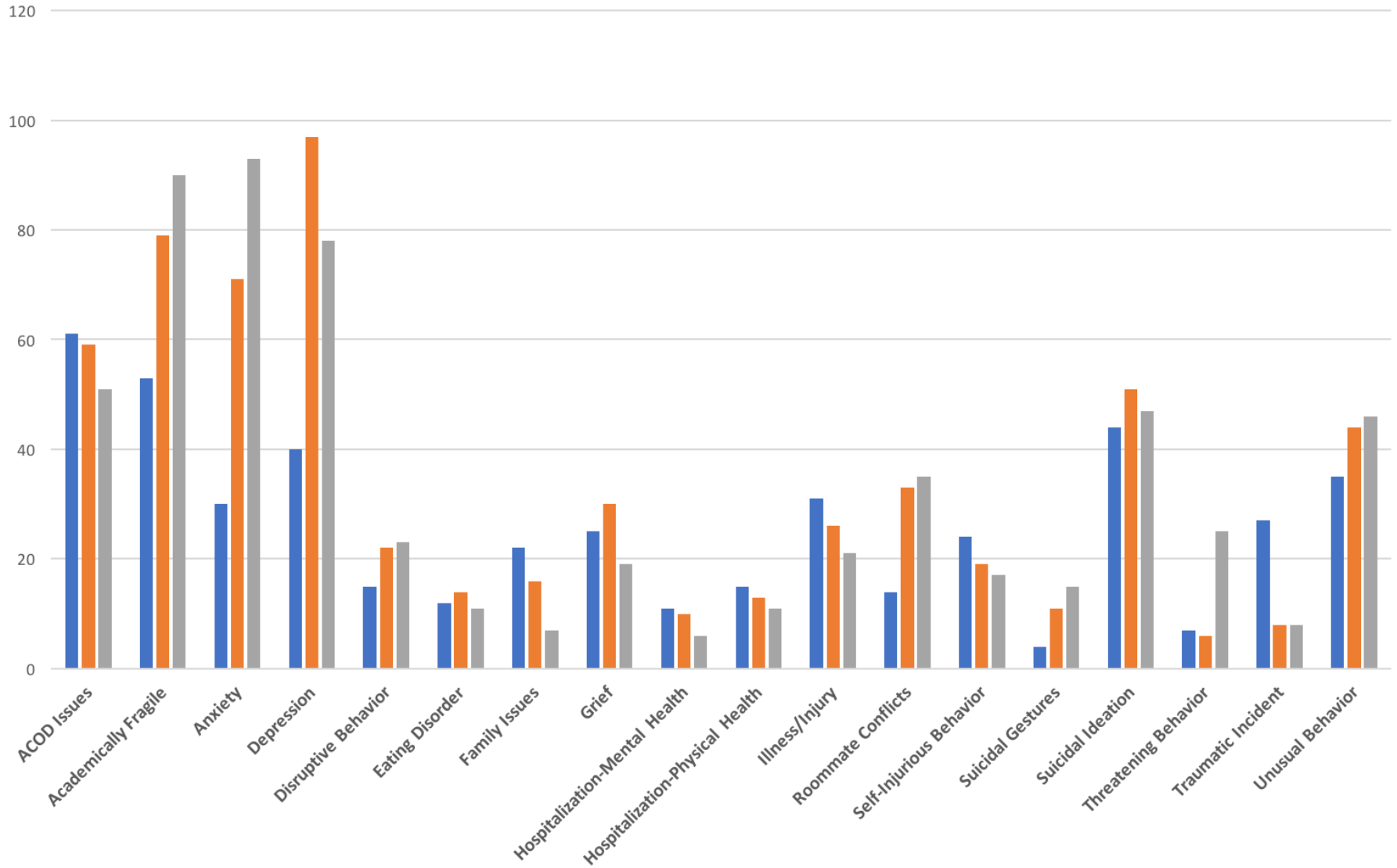
# Total Number of Cases

Total Number of Care Cases



# Student Concerns 2014-2017

■ 2014-2015 ■ 2015-2016 ■ 2016-2017



# What's on the Horizon?

- **Helping students know about ALL the resources**
  - **Expanding our referral options**
- **Community-wide campaign – Community of Care? CatsCare?**
  - **Alignment of resources/efforts**
  - **Simplifying how students can access support (Website/Portals)**
- **Number of cases overwhelming current infrastructure**
  - **Expectations (from parents/students) of level of support**



Questions?



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