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Flow and outcomes

- Intro and overview of the Care Team
- Tools and our practice
- Trends on campus
- What’s on the horizon?
- Questions
The CARE Team

- **Purpose:**
  - To identify “students of concern” (directly or by receiving reports from students/staff/faculty)
  - To assist students who are identified as “students of concern” or “at risk.”

- **Guiding Principles**
  - Student privacy/rights
  - Student success
  - Health and safety of individual and community
The CARE Team

- **Who’s on the team?**
  - Vice Provost & Dean of Students Office
  - College of Arts & Sciences (representing all academic units)
  - Counseling & Psychiatry Services (CAPS)
  - Student Health Services
  - Student Accessibility Services
  - Residential Life
  - UVM Police Services
  - Center for Student Conduct
The CARE Team

• Consult with one another about appropriate strategies for assisting students of concern and supporting the UVM community.

• Agree upon a plan of action so that various university personnel are taking a consistent approach to assisting a student.

• Identify a “point” person(s) who will coordinate the assistance that a particular student of concern receives.

• Determine who needs to have information about particular students of concern so that the optimal balance between offering assistance and maintaining privacy of a student is achieved.

• Make strategic recommendations based on campus-wide and national mental health and behavioral trends and best institutional practices.
The Dean of Students Office's number one priority is to support a healthy and safe community. Occasionally, members of our community find themselves or others in need of additional help and support. If you are concerned about a UVM community member or are concerned about a specific event, contact the Dean of Students Office (802-656-3380). Or, if you would like to remain anonymous, you can report your concerns using the Concerning And /or Risky Event (CARE) form:
The CARE Form

Communicate
(Update and/or seek Direction)

Review and Assess

Intervention

Communicate
(Update and/or Direct)
Helpful Tools/Practices

- Care Form
- Maxient (Database)
  - Notification and Routing of info
  - Notes, documents, info sharing
  - Case assignment, pings, pokes, and data
- Care Road Show
  - Info File Folders
- Developing a community of Care
A Community of Care

UNIVERSITY OF VERMONT CARETEAM
http://go.uvm.edu/care

UNIVERSITY OF VERMONT BIASREPORT
http://go.uvm.edu/biasresponse

Step UP UVM
http://go.uvm.edu/stepup

UVM Campus Connect
What we’re seeing
Total Number of Cases

Total Number of Care Cases

- 2014-2015: 453 cases
- 2015-2016: 501 cases
- 2016-2017: 652 cases
Student Concerns 2014-2017

- ACOD Issues
- Academically Fragile
- Anxiety
- Depression
- Disruptive Behavior
- Eating Disorder
- Family Issues
- Grief
- Hospitalization-Mental Health
- Hospitalization-Physical Health
- Illness/Injury
- Roommate Conflicts
- Self-Injurious Behavior
- Suicidal Gestures
- Suicidal Ideation
- Threatening Behavior
- Traumatic Incident
- Unusual Behavior

Legend:
- 2014-2015
- 2015-2016
- 2016-2017
What’s on the Horizon?

- Helping students know about ALL the resources
  - Expanding our referral options
- Community-wide campaign – Community of Care? CatsCare?
  - Alignment of resources/efforts
  - Simplifying how students can access support
    (Website/Portals)
- Number of cases overwhelming current infrastructure
  - Expectations (from parents/students) of level of support
Questions?